

Privacy Policy

Last updated: 7 October 2026

This Privacy Policy explains how Lixis collects, uses, stores and protects personal information when you visit lixis.ai, contact us, submit information through our website, or otherwise communicate with us. How the Lixis product handles vehicle data with network partners is described on our Data Protection page.

1. Who we are

This website is operated by Lixis, Sao Paulo, Brazil ("Lixis", "we"). For privacy and data-protection matters, contact compliance@lixis.ai.

2. Information we collect

When you contact us or submit a form, we may collect:

- your name and work email address;
- company or organization information you choose to provide;
- the countries in which your organization operates;
- network type and approximate camera footprint;
- anything you include in free-text fields or other communications with us;
- technical information associated with use of our website, such as IP address, browser type and basic usage information, where collected by our website infrastructure or service providers.

We do not ask website visitors to provide vehicle-location data, license-plate data or other operational camera-network data through the website.

3. How we use information

We use information collected through the website to:

- respond to inquiries;
- assess potential commercial partnerships, including whether a network may support Lixis products or use cases;
- arrange meetings and follow-up communications;
- operate, secure and improve our website;
- comply with legal and regulatory obligations;
- protect our rights and prevent misuse of our services.

We process personal data in accordance with the Brazilian General Data Protection Law (Lei Geral de Proteção de Dados, Lei nº 13.709/2018, "LGPD") and other applicable data-protection laws.

4. Legal bases

Depending on the circumstances, we process personal information based on:

- steps taken at your request before entering into a contract;
- performance of a contract;
- compliance with legal or regulatory obligations;
- our legitimate interests, where these do not override your rights and freedoms;
- consent, where required by applicable law.

5. Sharing of information

We do not sell personal information.

We share information with service providers that support our website, communications, hosting, security, professional services or business operations, where reasonably necessary and subject to appropriate confidentiality and data-protection safeguards. These providers process information only for the services they provide to us.

We may also disclose information where required by law, regulation, court order or a competent authority.

6. International transfers

Because Lixis works with partners and service providers in different countries, personal information may in some cases be processed outside Brazil. Where required, we apply appropriate safeguards for international transfers in accordance with applicable data-protection law.

7. Retention

We keep enquiry information for as long as needed to manage the conversation and any business relationship that follows, and longer only where required for legal compliance or dispute resolution. If no business relationship develops, we delete or anonymize it within 24 months of our last contact.

8. Your rights

Where the LGPD applies, you may have the right to confirmation that we process your data, access, correction, anonymization or deletion in applicable circumstances, information about sharing, portability where legally available, withdrawal of consent, and objection to certain processing. You may also contact the Brazilian data protection authority (ANPD).

Send requests to compliance@lixis.ai. We may need to verify your identity before fulfilling certain requests.

9. Security

We use reasonable technical and organizational measures designed to protect personal information against unauthorized access, disclosure, alteration, loss or misuse. No system

can guarantee absolute security, but we apply safeguards proportionate to the nature of the information and the risks involved.

10. Changes to this Policy

We may update this Policy to reflect changes in our services, business practices or legal requirements. The date at the top shows the latest revision.

11. Contact

Privacy and data protection: compliance@lixis.ai

General inquiries: hello@lixis.ai